

VICNATE

CUSTOM POLICY

1. Custom orders start at the next business day after the payment receipt is confirmed.
2. Clients handle all return costs.
3. No refunds are offered on pieces only adjustments.
4. Adjustments are made within 10days after delivery is confirmed
5. All custom pieces are made specifically to the client's measurements/Size provided
6. The brand would not be responsible for change in client's measurement/size.
7. Adjustments only includes minor alterations for better fit.

*Only proceed with payment if you agree with the custom policy.